

MARKETPLACE APP · PLATFORM

# Forms

Smart form builder with approval workflows.

Updated July 2026

|                   |      |              |              |
|-------------------|------|--------------|--------------|
| MODEL             | TIER | CAPABILITIES | INTELLIGENCE |
| Licensed · opt-in | Core | 41+          | AI-powered   |

## OVERVIEW

Forms App is a comprehensive MangoApps premium system app designed to support large-scale, complex form-based workflows with enterprise-grade features. Key features include AI-powered form creation from conversation, PDF, or templates; ActionCue integration; and advanced conditional logic.

## WHY TEAMS CHOOSE IT

- Build forms three ways — describe them in plain language, upload a PDF or image, or point AI at a web page — then refine in a drag-and-drop builder.
- Choose from 30+ field types including signature, GPS, barcode/QR scanning, sketch, matrix, Likert scale, calculated, and REST API lookup fields.
- Restrict sensitive answers per field with everyone / managers / submitter visibility tiers.
- Route submissions through approval workflows with whole-form approve/reject and field-level return-for-correction.
- Capture frontline input on mobile with voice-to-text, photo OCR, GPS tagging, and offline auto-sync.
- Turn any PDF into a fillable digital form and generate a filled PDF back when the form is submitted.

## CAPABILITIES

### AI Features

- ✓ AI form builder from a natural-language description
- ✓ AI form extraction from a PDF or image upload
- ✓ AI form extraction from a web page URL
- ✓ AI auto-fill with per-field confidence scores
- ✓ Voice-to-text and photo-OCR capture on mobile fields

### Form Building & Templates

- ✓ Drag-and-drop advanced builder
- ✓ Multi-page forms with page breaks
- ✓ System and custom templates with draft / published / archived lifecycle
- ✓ Reusable global answer sets shared across forms
- ✓ Fillable PDF template mapping, auto-generated forms, and version history

### Field Types (30+)

- ✓ Text, textarea, number, email, phone, URL, select, multi-select, radio, and checkbox
- ✓ Date, datetime, and time pickers with weekday / holiday blocking
- ✓ File, image, video, audio, and gallery uploads
- ✓ Signature, GPS / location, barcode / QR scanner, sketch, and annotation
- ✓ Rating, slider, range, matrix, Likert scale, calculated, auto-number, REST API lookup, rich text, and color picker

### Logic, Validation & Review

- ✓ Per-field conditional show / hide and require-when logic
- ✓ Conditional navigation rules and multi-step form flows
- ✓ Type, length, range, regex, and unique-value validation
- ✓ Approval workflows: approve / reject, field-level return, and request-completion hand-off

### Submissions & Sharing

- ✓ Auto-save drafts with cross-device resume
- ✓ Anonymous and authenticated submissions, with URL query-parameter pre-fill
- ✓ Public share links, QR codes (PNG / SVG), and embeddable iframes
- ✓ Custom per-form branding with your own logo
- ✓ Availability windows with open / close dates and total-response caps
- ✓ Honeytrap spam protection and anonymous-response policy controls
- ✓ Post-submission redirect to a custom thank-you URL
- ✓ Scheduled recurring form assignments (daily / weekly / monthly)
- ✓ Bulk approve / reject from the submission review queue
- ✓ Submission export to PDF, CSV, and JSON
- ✓ Email notifications across the submission lifecycle

### Analytics & Insights

- ✓ Submission analytics dashboard with volume, completion-rate, and status trends
- ✓ AI drop-off and bottleneck detection with optimization suggestions
- ✓ Top-templates and most-active-submitter leaderboards
- ✓ Report export to PDF, Excel, CSV, and JSON

### Integrations

- ✓ Tasks — auto-create tasks on submission
- ✓ Safety Hub — auto-create incident reports
- ✓ Service Desk — auto-open tickets on submission
- ✓ EPMS — push performance records on submission
- ✓ HR File Manager — sync submitted files to HR records
- ✓ ActionCue — video-to-form extraction pipeline
- ✓ AI Sheets — bridge form fields into a sheet

Limits & Specs

|                                 |                                             |
|---------------------------------|---------------------------------------------|
| Max file attachment size        | 10 MB default (admin-configurable, 1–50 MB) |
| AI form-extraction upload limit | 20 MB per file                              |
| AI extraction input types       | PDF, JPEG, PNG, GIF, WebP                   |
| AI text-description length      | 150–5,000 characters                        |
| ActionCue video formats         | MP4, MOV, AVI, WebM                         |
| Submission sources              | Web, Mobile, API                            |

USE CASES

- Incident reporting**  
Frontline workers submit incident reports with photos and GPS coordinates from their mobile devices, with drafts syncing automatically when connectivity returns.
- Employee onboarding forms**  
New hires complete tax forms, emergency contacts, and policy acknowledgments through guided multi-page forms.
- Maintenance requests**  
Facilities teams build request forms with conditional fields that reveal the right questions based on the issue category.
- Quality inspection checklists**  
Inspectors complete standardized checklists with photo-evidence requirements that route to managers for approval.
- Expense reimbursement**  
Employees photograph receipts and submit expense claims that move through configurable approve / reject workflows.
- AI-assisted form creation**  
Describe the form you need in plain language — or upload an existing PDF — and AI generates the fields, validation, and conditional logic for you to review.

PRICING & LICENSING

|         |                                |
|---------|--------------------------------|
| License | Required (opt-in per business) |
| Tier    | Core                           |

Pricing is tailored to your organization — [talk to sales for pricing & a live demo](#). Final commercial terms per your agreement.

## FAQ

### Can I build a form from a PDF?

Yes. Upload a PDF (or an image, or paste a web page URL) up to 20 MB and AI extracts the fields, labels, and layout into a digital form you can customize. Supported upload types are PDF, JPEG, PNG, GIF, and WebP. You can also map a PDF template so a filled PDF is generated back on each submission.

### Can AI build a form from just a description?

Yes. Describe the form you need in plain language — between 150 and 5,000 characters — and AI generates the fields, validation, and conditional logic for you to review and refine in the drag-and-drop builder before publishing.

### Do forms work offline on mobile?

When mobile offline mode is enabled, submissions are saved on the device and sync automatically once connectivity is restored.

### How do approval workflows work?

Admins configure approval rules per form. Submissions land in the reviewer's queue where they can approve, reject, or return specific fields for correction — and a request-completion hand-off can ask another person to fill in a missing field via an emailed link. Reviewers can also bulk approve or reject from the queue.

### Can I hide sensitive answers from managers or reviewers?

Yes. Each field carries a visibility tier: everyone (anyone who can view the submission), managers (the submitter, their manager, and admins/HR), or submitter (the submitter plus admins/HR only, with managers and approvers blocked). The submitter who entered a value always retains access to it.

### Can I pre-fill form fields?

Yes. Fields can be pre-filled via URL query parameters (for example from an ActionCue export). Only fields defined in the form template are accepted; any other parameters are ignored.

### Can I limit who can submit or cap the number of responses?

Yes. Per-form sharing settings let you set an availability window with open and close dates, a maximum total-response cap, and an anonymous-response policy, plus honeypot spam protection on public links. Forms can accept anonymous or authenticated submissions from web, mobile, and API.

### Are reviewers notified of new submissions?

Yes. Email notifications fire across the submission lifecycle — a manager is emailed when a new submission needs review, the submitter is emailed on status changes and when fields are returned for correction, and public respondents can receive a submission receipt.

### What analytics does Forms provide?

A submission analytics dashboard tracks volume, completion rate, and status trends, with AI-detected drop-off and bottleneck points plus optimization suggestions and top-template / most-active-submitter leaderboards. Reports and submissions can be exported to PDF, Excel, CSV, and JSON.

### How is Forms different from Surveys?

Forms is a structured data-collection and workflow tool — build fillable forms with 30+ field types, conditional logic, approvals, and per-submission review for operational processes like incident reports, inspections, and requests. Surveys is a separate app for employee engagement and pulse feedback, focused on anonymous responses, trend analysis, and action planning. Use Forms when you need to review and act on individual submissions; use Surveys when you want aggregate sentiment.