MARKETPLACE APP · PRODUCTIVITY-UTILITY

Recorder

Screen and camera recordings you make on purpose — walkthroughs, how-tos, updates, bug reports — with a cloud library, sharing, transcripts and one-click hand-off into Training, SOP Hub, Libraries and Service Desk. Meeting notes and transcripts are AI Notepad's job.

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MODEL	TIER	CAPABILITIES	INTELLIGENCE
Licensed · opt-in	**Suite**	**37+**	**AI-powered**

OVERVIEW

Recorder is the cloud side of screen capture. The desktop app records a region, a window, the whole screen or your camera for free and keeps the files on your computer; with Recorder enabled, one click uploads a recording or screenshot to a cloud library that plays on the web, on a phone and in a chat room, with a link you can paste anywhere.

Recorder is for the screen and camera recordings you make on purpose — walkthroughs, how-tos, updates and bug reports — while AI Notepad is for meetings: their notes, transcripts, action items and decisions.

Every recording starts private. Share it with named people as viewers or editors, make it visible to the whole company, or hand it to an outsider through a public link with an expiry, a password or an email gate. Decide per recording whether viewers may download it, pin the ones you come back to, and recover anything you deleted for 30 days.

After upload, every video is transcribed, summarised and split into chapters, with captions translated into the workspace's languages, so people find it in search and Ask AI by what was said. Viewers leave timestamped comments; the owner sees plays, completion and drop-off, and can add a call-to-action whose clicks are counted.

One menu turns a recording into a Training lesson, a draft SOP, a library item, a ticket comment, an AI-drafted bug report or a Practice Hub attempt — each offered only where that app is enabled.

WHY TEAMS CHOOSE IT

- Record a region, window, screen or camera in the free desktop app — Recorder is the cloud side.
- Upload in one click and get a link that plays on the web, on a phone and in a chat room.
- Every recording is transcribed, summarised and split into chapters; captions arrive in your workspace's languages.
- Start private; share with named people, the whole company, or anyone through an expiring, password-protected link.

- See who watched, how far they got and where they dropped off — with a call-to-action button whose clicks are counted.
- Turn a recording into a Training lesson, a draft SOP, a library item, a ticket comment or an AI-drafted bug report from one menu.

CAPABILITIES

Capture (desktop app, no licence needed)

- ✓ Region, window or full-screen screenshot
- ✓ Screen, camera, or screen + camera (picture-in-picture) video
- ✓ Microphone narration with a device picker
- ✓ Annotate: arrows, shapes, text, numbered steps, blur, highlighter, magnifier
- ✓ Trim a clip before saving
- ✓ Quick Save to Recorder — save, upload and copy the link in one click
- ✓ Local capture keeps working when the app is off

Cloud library

- ✓ All / Videos / Screenshots tabs with title search and sort
- ✓ Poster frames and durations; set your own thumbnail
- ✓ Drag-and-drop upload from the web library page
- ✓ Upload from a phone's camera or camera roll
- ✓ Pin a recording to your Bookmarks page
- ✓ Recycle bin — restore for 30 days, by the owner or an admin
- ✓ Bulk share, make private, delete or download as a zip

Transcripts & AI

- ✓ Automatic transcript with captions on the player
- ✓ AI summary and clickable chapters
- ✓ Translated caption tracks in the workspace's languages
- ✓ Upload or edit your own caption file
- ✓ Found in global search and Ask AI by what was said
- ✓ Recorder Agent in Ask AI: find, open, rename, send to chat, add to Training

Sharing & access

- ✓ Private by default; owner, editor and viewer roles
- ✓ Company-wide visibility switch
- ✓ Public links with expiry, password, email gate and view cap
- ✓ Download control per recording and per public link
- ✓ Embed code for the signed-in and public players
- ✓ Send to a chat room with a note
- ✓ No admin back door into private recordings

Engagement & insights

- ✓ Timestamped comments with replies, @mentions and reactions
- ✓ Plays, unique viewers, downloads, completion rate, drop-off heatmap and who watched
- ✓ Call-to-action button with counted clicks
- ✓ Insights table for your recordings with CSV export

Hand-offs (where a recording lands)

- ✓ Add to Training as a video lesson, transcript pre-filled
- ✓ Draft an SOP from the chapters (SOP Hub)
- ✓ Add to a library (Libraries)
- ✓ Attach to a Service Desk ticket
- ✓ File a bug — an AI-drafted ticket from the transcript
- ✓ Use in Practice Hub as an attempt

Limits & Specs

Upload cap (default)	**1000 MB; admins set 10-4000 MB**
Accepted formats	**WebM, MP4, MOV, PNG, JPEG**
Recycle bin	**30 days**
Public link life (default)	**30 days; admins set 1-365**
Caption translation	**5 languages per pass; Translate now adds the rest**
Retention	**Keep for ever by default; admins set 0-3650 days**
Platforms	**Web, mobile web, and the Windows / macOS / Linux desktop app**

USE CASES

- **Walkthrough for a teammate**
  Record a 3-minute region capture of the new scheduling screen, upload it, and share it with the two people who asked — they get a transcript and chapters without asking.
- **Bug report with a screenshot**
  Capture the broken dialog, upload it, and file a bug: the ticket title and steps are drafted from the recording for you to edit before sending.
- **Company-wide update**
  Record a short camera update, flip it to company visibility, and watch completion and drop-off on the insights panel.
- **Training from tribal knowledge**
  A supervisor records the month-end close once; Add to Training turns it into a video lesson with the transcript already attached.
- **Frontline how-to from a phone**
  A store lead films a shelf reset on a phone, uploads it from the mobile library, and sends it to the store's chat room.
- **Outside vendor gets one link**
  Mint a public link that expires in seven days, asks for an email before playing, and blocks download.

PRICING & LICENSING

Pricing	**Licence required (opt-in per tenant); per-user add-on, part of the AI Productivity suite**
License	**Required (opt-in per business)**

Tier	Suite

Pricing is tailored to your organization — **talk to sales for pricing & a live demo**. Final commercial terms per your agreement.

FAQ

How is Recorder different from AI Notepad?
Recorder is for the screen and camera recordings you make on purpose — walkthroughs, how-tos, updates and bug reports — while AI Notepad is for meetings: their notes, transcripts, action items and decisions. Both transcribe; only Recorder captures the screen, mints public links and hands a recording to Training, SOP Hub, Libraries, Service Desk or Practice Hub.

Does turning the app off remove screen capture from the desktop app?
No. Capture, annotation, trimming, the tray section and the shortcuts are free and local. Recorder adds the cloud library, sharing, transcripts and the upload actions; without it those actions simply do not appear.

Who can see a recording?
Only its owner, until the owner shares it with named people or sets its visibility to Company. Admins configure the app and can restore deleted recordings, but get no implicit read of private ones.

Can people outside the company watch a recording?
Yes, through a public link, once an admin turns public links on. Each link can expire, carry a password, ask the viewer for an email before playing, cap its number of opens and allow or block download; the page wears your Portals branding.

What happens to a recording after it is uploaded?
The server makes a poster frame, transcribes the audio, writes a summary with chapters, and translates the captions into the workspace's enabled languages. Silent screen recordings finish without a transcript. Transcription and summaries draw on the shared AI wallet, and each step has an admin switch.

Can a recording become training material or an SOP?
Yes. Use this recording offers Add to Training (a video lesson with the transcript pre-filled), Draft an SOP (steps built from the chapters), Add to a library, Attach to a ticket, File a bug and Use in Practice Hub — each shown only where that app is enabled for you.

Do frontline staff need the desktop app?
No. Recordings play on the web and on a phone, and the mobile library records straight from the phone's camera or uploads from the camera roll. The desktop app is where region, window, screen and camera capture with annotation and trimming happens.

We used My Recordings in MangoApps Classic — does it carry over?

Recorder is the successor to Classic's My Recordings: private and company visibility, sharing, public links, pins, the recycle bin, thumbnails, captions, the call-to-action and view insights each have a counterpart; hashtags and public-page colours do not. Classic recordings do not appear in Recorder on their own — ask MangoApps about scheduling the migration for your workspace.

How is Recorder licensed?

Recorder requires a licence and is enabled per tenant by an admin. It is sold as a per-user add-on and is included in the AI Productivity suite alongside AI Notepad and AI Sheets. Transcription, summaries and caption translation meter through the shared AI wallet rather than the seat price.