Centralizing Employee Resources

Providing A 'One Stop Shop' For Company Resources & Information

COMPANY:
TCG

HEADQUARTERS:
Washington, DC

USERS:
160+

OVERVIEW:
TCG is a government contractor in IT and management advisory services. They help federal agencies develop custom-built applications that help government programs meet their mission objectives.

The Search For A Modern Intranet

TCG, a fully remote government contractor that helps federal agencies develop custom-built IT and management advisory solutions, was looking to find a modern intranet platform that could provide a centralized location for employee resources. Prior to finding MangoApps, TCG had employees hunting through their emails and messaging HR to try and find specific company resources. "We didn't really have an infrastructure in place for an intranet. We were just using a homemade WordPress site," said Peter Fedders, Employee Happiness Associate at TCG. After evaluating a handful of intranet options, TCG quickly decided that MangoApps provided the best fit for their specific needs.

Adoption of MangoApps

Once MangoApps was implemented, TCG employees quickly flocked to it as their primary method of obtaining resources and receiving company updates. "MangoApps is a pretty straightforward intranet. You don't really have to jump through any hoops or anything," says Fedders. "With this new intranet platform, we're able to remove the barriers to communication. People don't have to contact HR, because what they're looking for is just right there on the platform. We now have all of our resources, FAQs, training, employee contact info, and more, all in one place."

Approval of the intranet among TCG's employees was sky-high, especially among those that had experienced the WordPress site era. "People really appreciate MangoApps, especially the people that were here before we had the intranet. I think now it's pretty standard that people know where to go," said Fedders.

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> *Employee Happiness Associate*

A 'One Stop Shop'

TCG's main reason for switching to a modern intranet was to create one central location where their employees could find anything they might need. With this in mind, they selected MangoApps as their intranet vendor as it offered a 'one stop shop' for employee resources and information. With MangoApps in place, the Employee Happiness team were able to broadcast company news and information to their remote colleagues. "Even before the pandemic, we were 100% remote," says Fedders.

"Having MangoApps provided our employees with a one stop shop for TCG news, references, information, HR, how-tos, and meeting recordings."

Not only did MangoApps help create a central repository of information and resources, it also served as a centralized hub for TCG's external third party applications. "We are a G Suite company so we connect a lot of the apps through MangoApps. We provide links to all of our apps so that it's all in one easy to access place," said Fedders.

> 66 *MangoApps saves our people time because they no longer have to hunt through their emails. It's really easy to find the resources or answers they need. It creates a 'one stop shop' for any information that the company or employees need.* 99
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> *- Peter Fedders,*
> *Employee Happiness Associate*

Tracking Engagement

Since TCG is a completely remote organization, the Employee Happiness team wanted to be able to track employee engagement and see which employees were viewing distributed content. With MangoApps, they are provided insights into the levels of engagement and are able to react accordingly. "MangoApps helps us see if things are getting across and reaching people," says Fedders. "Our job is to build engagement, so it's nice to see the metrics provided and to see what type of posts are creating engagement."

In addition to this, the Employee Happiness team now has a platform to promote company news and events to their employees. "Having everything in one place allows us to promote things that our employees do, and events that we have. As our organization grows, it is becoming much easier to monitor engagement since we have everything in one place," said Fedders.

Bridging The Gap

With government contractors, and remote organizations as a whole, it is often difficult to build a strong company culture and engaged workforce. With MangoApps, TCG is able to bridge the gap amongst remote employees and make sure they are all in the loop. "MangoApps provides us a very nice way of seeing who is reading the posts and information, especially stuff from our President," says Fedders. "If he has information he wants to get out, we make sure it's not just an email, because things get lost in email. It's all there on MangoApps, and we can highlight items and make sure they are pinned at the top."

An Easy-to-use Intranet

Another thing that stood out to TCG was the ease of use of the MangoApps platform. With high customizability, Fedders and the rest of the Employee Happiness Team are able to update important information and distribute company news with zero IT involvement. "My favorite part of MangoApps is how customizable it is. It's really easy to go in and make changes on the pages," says Fedders. "You don't need to contact IT to update a page. It's really easy to make changes quickly when updates are needed."

Not only is MangoApps highly customizable on the admin side, but employees were also taking initiative and customizing their intranet portal as well. "MangoApps provides us with a robust system where all the information can be in one spot, is easily customizable, and you can have it look the way you want it to look," says Fedders. "It's a large part of why everybody adapted pretty quickly."

> 66 *It was very important for us and the growth of the company to have everything in one place, organized, and easily customizable.* 99
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> *- Peter Fedders, Employee Happiness Associate*

Other Resources

[Pinellas Park PD Case Study](#)

[Kelly-Moore Paints Case Study](#)

[Mango Intranet Data Sheet](#)

[Mango Intranet Use Case](#)

[Digital Workplace Platform for The Modern Workplace Whitepaper](#)

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