



A MODERN APPROACH

Prior to their implementation with MangoApps, A.S. Watson Benelux store managers didn't have a codified way for store managers to share their schedules with employees.

“Before MangoApps,” says store manager Vera Scherff, “I took a picture of the schedule and I posted it in WhatsApp. But sometimes people lost it or deleted it, so they had to come into the store or text me the night before. Now, they can open the app, click on the schedule, and see when they have to work this week, or next week, or the week after that. They never contact me anymore with questions, they can see it themselves...it saves me a lot of time.”

Schedules are now being communicated to a team of over 20,000 retail employees on a weekly basis through MangoApps, reaching their generally young employees in a mobile app format that is useful for them and doesn't require a company email address.

COMPANY:

A.S. Watson Benelux

HEADQUARTERS:

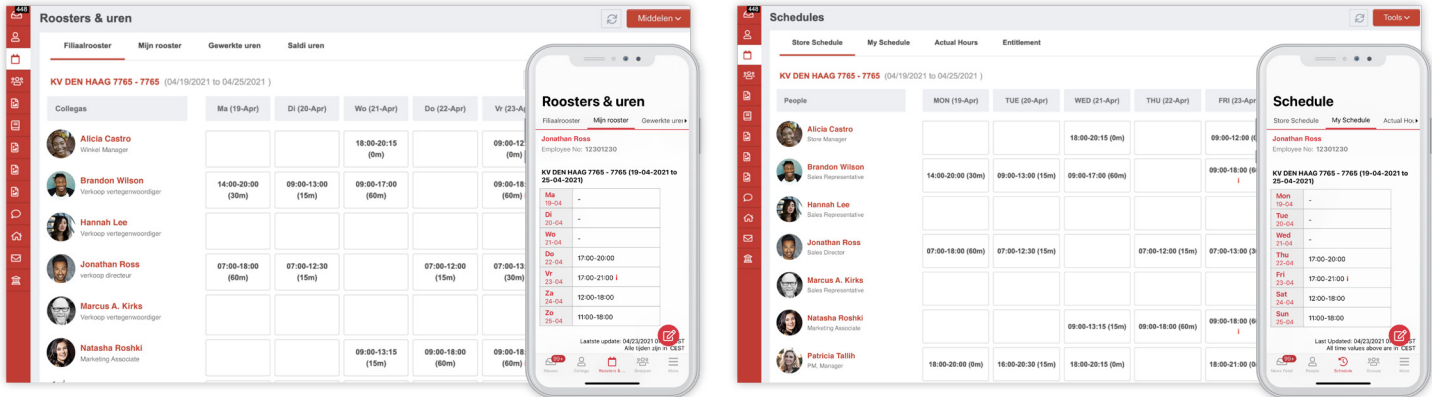
Renswoude, The Netherlands

EMPLOYEES/STORES:

27,000 employees / 1,700 stores

OVERVIEW:

A.S. Watson Benelux is the parent company of 4 major luxury retail and health and beauty brands, including Kruidvat, Trekpleister, ICI Paris XL, and Prijsmepper. A.S. Watson Benelux stores are located throughout Belgium, Luxembourg, The Netherlands, and France.



Employee schedules are automatically translated into the user's language (Dutch-left & English-right)

SCHEDULE FEATURES:

- View your own schedule as well as those of your colleagues from any computer or the mobile app
- Automatic translation to the user's system-level language
- See new schedule changes in real time, so you have 24/7 access to the latest information

Having access to this feature has made things easier for everyone A.S. Watson Benelux, from the store managers to retail employees. There is no longer any ambiguity that requires back-and-forth messaging for clarification, and the whole company can now handle scheduling in a centralized area instead of on an ad-hoc basis.

"The absolutely killer application for us is that we offer employees their working schedule online. Every employee, 24/7, on their mobile devices, on their way to the store, can actually look at their schedule to make sure they know what the plan for that day is like. And that is the absolute number one for our employees."

-Jan Carel Uylenberg, HR Director, A.S. Watson Benelux

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